

WEEK OF 4/20/20 DISINFECTANT AVAILABILITY UPDATE:

As the leading manufacturer of both traditional and botanical hospital grade disinfectants, our unique chemistry and broad range of applications make ICP’s disinfectants preferred by contractors, industrial hygienists, and infection control professionals. Enhanced cleaning and disinfection protocols related to COVID-19 has resulted in an increased demand for all our disinfectant products.

In response, ICP has increased production across all our manufacturing facilities, including additional shifts, additional dedicated manufacturing lines, additional order entry personnel, and by focusing our production on relevant products.

To best serve our customers and ensure product is positioned to help control the spread of COVID-19, ICP is continuously optimizing our production based on raw material availability, production capabilities, and market demands.

ICP expects this to continue for the foreseeable future. To help our customers plan appropriately, we will be providing regular updates on our production and lead-time status of all our disinfectants.

In Production	Product	Size	EPA List N	Formulation Type	Minimum Expected Distributor Lead Time	Alternate In-Stock Disinfectant
	Fiberlock ShockWave RTU	1G	Approved	Ready-To-Use	Immediate Availability	Immediate Availability
	Fiberlock ShockWave RTU	5G	Approved	Ready-To-Use	Immediate Availability	Immediate Availability
	Benefect Decon 30	1G	Approved	Ready-To-Use	6-8 Weeks	Fiberlock ShockWave RTU
	Benefect Decon 30	55G	Approved	Ready-To-Use	6-8 Weeks	Fiberlock ShockWave RTU
	Benefect Disinfectant Wipes		Approved	Wipe	6-8 Weeks	Fiberlock ShockWave RTU

Production On Hold	Product	Size	EPA List N	Formulation Type	Minimum Expected Distributor Lead Time	Alternate In-Stock Disinfectant
	Fiberlock ShockWave Concentrate	1G	Approved	Dilutable	N/A	Fiberlock ShockWave RTU
	Fiberlock ShockWave Concentrate	10oz	Approved	Dilutable	N/A	Fiberlock ShockWave RTU
	Fiberlock IAQ 2000	1G	Approved	Dilutable	N/A	Fiberlock ShockWave RTU
	Fiberlock IAQ 2500	5G	Approved	Ready-To-Use	N/A	Fiberlock ShockWave RTU
	Benefect Decon 30	5G	Approved	Ready-To-Use	N/A	Fiberlock ShockWave RTU
	Benefect Original Disinfectant	1G	---	Ready-To-Use	N/A	Fiberlock ShockWave RTU
	Benefect Original Disinfectant	5G	---	Ready-To-Use	N/A	Fiberlock ShockWave RTU
	Benefect Original Disinfectant	55G	---	Ready-To-Use	N/A	Fiberlock ShockWave RTU

DISINFECTANT AVAILABILITY FAQ

Many people are reaching out to the ICP Care team for information right now resulting in longer than normal wait times. To provide you with more immediate help please see the below answers to our frequently asked questions. Thank you for your patience and understanding.

What ICP disinfectants can be used against COVID-19?

The products listed [here](#) are eligible to be used against the COVID-19 on hard, non-porous surfaces. Per the [EPA's Emerging Pathogen Policy](#), these products can be used against COVID-19 when used in accordance with the directions for use against the virus listed for each product on hard, non-porous surfaces.

I can't find ICP Disinfectants anywhere. Why is that?:

Production of our disinfecting products have been increased to meet the demand of our customers. This is a very dynamic situation, and ICP's supply team is working around the clock to address these demand needs, and ensure that our customers have access to our disinfecting products.

When can I expect to see your products back in stores?

Production of our disinfecting products have been increased to meet the demand of our customers. It's difficult to determine when our customers will have product back in stock. This will vary by customer, location

and region. We are working hard to keep up with production of disinfectants and are communicating closely with our distributors to ensure they have a supply of disinfectants for their customer base.

How are you prioritizing where to restock? Have you started allocations for retailers?

We are working closely with our distribution partners to provide disinfectant products. Product sizes and types may vary during this time, which allows our manufacturing locations the ability to maximize production capabilities. With that in mind, we are working with all of our partners on the best solutions to keep them supplied with disinfectants.

Are you manufacturing all disinfectants? How are you prioritizing what you produce?

We are maximizing our production by focusing our manufacturing on disinfectants which will provide the most product to the end user. As a result, we have stopped production of some products. [Here](#) you can find current production status and lead-time of all ICP Disinfectants.